

2020 CSR Highlights

In the face of incredible challenges, CVS Health® emerged from 2020 a stronger, more resilient company, better positioned to improve health care for the millions of people who depend on us.



We set bold new goals for each pillar of our long-term corporate social responsibility strategy, Transform Health 2030, to guide our actions, investments and impact over the next decade.

And made progress within each key area of focus throughout 2020.



Healthy People

Transform Health 2030 Goal:
Provide 65 billion health care interactions to individuals

2020 Progress

10M+

COVID-19 tests administered

650

HealthHUB™ locations opened

~20K

E-Clinic visits provided, representing an increase of 400%

~1.2K

stores offering COVID-19 vaccines across 29 states and Puerto Rico*



Healthy Business

Transform Health 2030 Goal:
Invest more than \$85 billion in inclusive wellness, economic development and advancement opportunities

2020 Progress

\$3B

spent with small and diverse Tier I suppliers, and \$1.5 billion with diverse Tier II suppliers

\$600M

committed to address inequities faced by Black people and other historically disenfranchised communities

22K+

individual colleagues participating in one of our 15 colleague resource groups



Healthy Community

Transform Health 2030 Goal:
Commit more than \$1.5 billion in social impact investments to build healthier communities

2020 Progress

\$50M

contributed in philanthropic support related to our COVID-19 response

1.6M

meals served in collaboration with nonprofits across the country

\$6.6M+

donated by colleagues in value of volunteerism



Healthy Planet

Transform Health 2030 Goal:
Reduce our environmental impact by more than 50 percent

2020 Progress

104M+

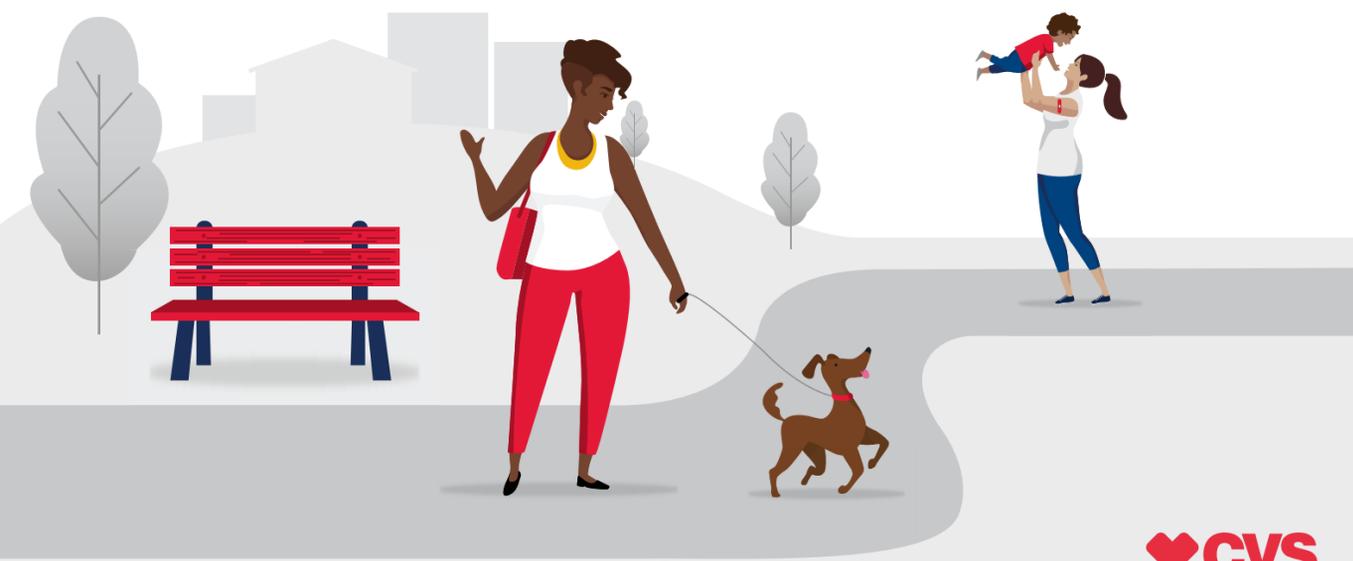
digital receipts provided to CVS Pharmacy® customers



Restated our science-based emissions reduction targets to align with guidance from the Paris Agreement



Committed to replacing single-use plastic straws, plastic cutlery and Styrofoam cups, plates and bowls with sustainable alternatives



*As of March 11, 2021

Unless otherwise noted, figures are as of December 31, 2020.