

# 2021 CVS Health® COVID-19 Response



During the COVID-19 pandemic, we have led with purpose and cared for our customers, colleagues and communities in new and meaningful ways. We have sought to leverage our unique business model, the innovative spirit of our colleagues, and our local presence in thousands of communities to address the complex challenges of the pandemic — bringing our heart to rebuilding a health care system that puts people first.



## Customers

**~50M**

COVID-19 vaccine doses administered, since inception, available at 9,600+ CVS Pharmacy® locations across 50 states, Puerto Rico, and Washington, DC

**~41M**

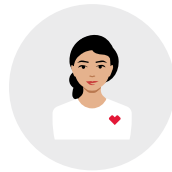
Covid-19 tests administered since inception, between April 2020 and November 2021

**32%**

of individuals who received a vaccine at CVS Health as of May 2021 were underrepresented minorities

**~30K**

people, including more than 5,000 members, engaged on COVID-19 issues and supported with connections to mental health resources and caregiver support



## Colleagues

**25K+**

new clinical and retail jobs to support COVID-19 testing and vaccination and flu season

**37K+**

doses of COVID-19 vaccine administered as of October 2021 at more than 1,300 colleague vaccination clinics

**460M+**

pieces of personal protective equipment provided

**~300K**

colleagues have access to confidential counseling, referrals and wellness tools. New dependent care tools and support for caregivers



## Communities

**\$1.8M+**

awarded to community health centers, free and charitable clinics, and Black churches to expand vaccine education and distribution

**10K**

free rides for underrepresented minorities who needed transportation assistance to get to stores and community clinics in collaboration with Lyft

**21K**

vaccinations provided in underserved communities via 14 community vaccination clinics and 18 “pop-up” vaccination clinics across nine states

**~\$2.4M**

provided to health care nonprofits to expand telehealth offerings for patients, offer COVID-19 related services, and address social determinants of health