

Q3 2021 Earnings Summary

Delivering value to customers with our local presence and providing care the way our customers want to receive it – in person, virtually or at home.



Meeting consumer demand for health care that’s convenient, simple and personalized.

Third quarter 2021 highlights

Demonstrating the benefits of our integrated portfolio, with strong performance in CVS Pharmacy and Caremark.

\$1.20

Q3 GAAP diluted EPS

\$1.97

Q3 adjusted EPS¹

10%

Q3 revenue growth vs. Q3 2020

\$14.3B

Year-to-date cash flow from operations

Enterprise prescriptions up **6.9%** vs. Q3 2020



Expanding our care delivery model

- Sites dedicated to primary care
- Enhanced CVS® HealthHUB™ locations
- Traditional CVS Pharmacy® locations



Deepening our focus on digital and virtual engagement tools



- Increasing importance of telehealth, E-Clinic and Video Visits
- Universal access to vaccination records

Raising the bar on Medicare

- 87% of our Medicare members in plans with 4+ Star Ratings in 2022



Focusing on sustainability



- Providing 31 million meals to those suffering from food insecurity
- Investing in 2,800 affordable housing units in 30 cities

¹ Adjusted EPS is a non-GAAP financial measure. For an explanation and a reconciliation of this measure to the most directly comparable GAAP financial measure, please see our third quarter 2021 earnings release.